

# International Journal Of Public Sector Management Impact Factor

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Competency Management in the Public Sector  
Research in the Decision Sciences for Global Business  
Reconstructing Project Management

## Entrepreneurship in the Public Sector

## Comparative Public Budgeting: A Global Perspective

## The PerformanceStat Potential

Reductions in public sector spending mean voters will face a period of austerity, higher taxes and declining availability of public sector services. Prevailing public sector management philosophies are no longer applicable. To optimise future

service provision with fewer resources will demand a reformation in organisational thinking and values.

## **Gaining Productivity**

A state-of-the-art, one-stop resource, *Public Administration in South Asia: India, Bangladesh, and Pakistan* examines public administration issues and advances in the Indian subcontinent. The book fulfills a critical need. These nations have the largest public administration programs in South Asia, yet existing knowledge on them is fragmented at best. Bringing together leading scholars from these countries, this book provides both an insider perspective and a scholarly look at the challenges and accomplishments in the region. Focusing on the machinery of government, the book explores questions such as: What is the history of public administration development? How are major decisions made in the agencies? Why are anti-corruption efforts so much a challenge? What is the significance of intergovernmental relations? What is the success of administrative reform? What are examples of successful social development programs? How successful is e-government, and what are its challenges? Why is civil service reform difficult to achieve? How is freedom of information being used as a means to combat corruption and invoke grassroots activism? What can be learned from the successes and failures? While public administration practice and education have become considerably professionalized in the last decade, a sufficiently in-depth and well-rounded reference on public administration in these countries is sorely lacking. Most available books tackle only aspects of public administration such as administrative reforms, civil service, economic developments, or public policy, and are country specific. None provide the in-depth analysis of the sphere of public action in South Asia found in this book. It supplies an understanding of how public administration can be either the source of, or solution to, so many of the problems and achievements in the Indian subcontinent.

## **Government Agencies**

Ideal for allied health and pre-nursing students, *Alcamos Fundamentals of Microbiology, Body Systems Edition*, retains the engaging, student-friendly style and active learning approach for which award-winning author and educator Jeffrey Pommerville is known. It presents diseases, complete with new content on recent discoveries, in a manner that is directly applicable to students and organized by body system. A captivating art program, learning design format, and numerous case studies draw students into the text and make them eager to learn more about the fascinating world of microbiology.

## **Emergent Strategies for E-Business Processes, Services and Implications: Advancing Corporate Frameworks**

This textbook provides a concise and accessible introduction to the principles and elements of policy design in

contemporary governance. Howlett seeks to examine in detail the range of substantive and procedural policy instruments that together comprise the toolbox from which governments select specific tools expected to resolve policy problems. Guiding students through the study of the instruments used by governments in carrying out their tasks, adapting to, and altering, their environments, this book: Discusses several current trends in instrument use often linked to factors such as globalization and the increasingly networked nature of modern society. Considers the principles behind the selection and use of specific types of instruments in contemporary government. Evaluates in detail the merits, demerits and rationales for the use of specific organization, regulatory, financial and information-based tools and the trends visible in their use. Addresses the issues of instrument mixes and their (re)design in a discussion of the future research agenda of policy design. Providing a comprehensive overview of this essential component of modern governance and featuring helpful definitions of key concepts and further reading, this book is essential reading for all students of public policy, administration and management.

### **Ethics and Management in the Public Sector**

Designed for both practitioners and academics, this work seeks to inform the reader about the practice of competency management services in the public sector. It throws light on the origins and meanings of the concept and traces the competency movement from the 1980s in the UK and USA.

### **International Journal of Public Budget**

"This book focuses on the data mining and knowledge management implications that lie within online government"--Provided by publisher.

### **Social and Political Implications of Data Mining: Knowledge Management in E-Government**

The Handbook of Public Sector Economics builds an understanding of the role of public economics in public administration, public policy, and decision making. The handbook introduces a wide variety of current issues related to the public provision and production of goods and services. The volume documents the history of economics and fiscal doctrine, explores the theory of public goods and the structures from which resources are collected and expanded, and analyzes heavily debated issues of economics that are important to current and future practitioners of public policy and administration. It focuses on the effects of fiscal policy on savings and investment, consumer behavior, labor supply, wealth, property, and trade. Written in a simple and straightforward style, the initial chapters establish the foundation of public economics, with the subsequent chapters addressing the collection and distribution of government resources and market reactions to fiscal policies.

## **Public Sector Reformation**

"One of the key themes of this book is to study economic crises and financial crises, and the policy measures that are available to manage them. The second key theme of the book is to review several public policies in Singapore, such as competition, healthcare, training, free trade agreements, state capitalism and inequality."--Publisher's description.

## **Global Business and Management Research: An International Journal Vol. 4, No. 1**

## **Global Dimensions of Public Administration and Governance**

This hugely informative and wide-ranging analysis on the management of projects, past, present and future, is written both for practitioners and scholars. Beginning with a history of the discipline's development, *Reconstructing Project Management* provides an extensive commentary on its practices and theoretical underpinnings, and concludes with proposals to improve its relevancy and value. Written not without a hint of attitude, this is by no means simply another project management textbook. The thesis of the book is that 'it all depends on how you define the subject'; that much of our present thinking about project management as traditionally defined is sometimes boring, conceptually weak, and of limited application, whereas in reality it can be exciting, challenging and enormously important. The book draws on leading scholarship and case studies to explore this thesis. The book is divided into three major parts. Following an Introduction setting the scene, Part 1 covers the origins of modern project management - how the discipline has come to be what it is typically said to be; how it has been constructed - and the limitations of this traditional model. Part 2 presents an enlarged view of the discipline and then deconstructs this into its principal elements. Part 3 then reconstructs these elements to address the challenges facing society, and the implications for the discipline, in the years ahead. A final section reprises the sweep of the discipline's development and summarises the principal insights from the book. This thoughtful commentary on project (and program, and portfolio) management as it has developed and has been practiced over the last 60-plus years, and as it may be over the next 20 to 40, draws on examples from many industry sectors around the world. It is a seminal work, required reading for everyone interested in projects and their management.

## **Public Sector Accounting and Accountability in Australia**

Provides relevant theoretical frameworks, latest empirical research findings, and practitioners' best practices in the area of organizational memory.

## **Policy Transfer and Learning in Public Policy and Management**

Accountability as it concerns the Commonwealth Government; the obligation of governments to be financially accountable; ways in which governments answer for the use of resources taken from the public to implement social and economic policies; defining the public sector; the significance of government; the cycle of accountability in government; the structure of Australian government.

## **International Journal of Public and Private Healthcare Management and Economics, Vol 2, ISS 3**

### **Whatever Happened to the Music Teacher?**

"Concepts, theories and vocabulary from many areas of theory and practice including law, economics, management, politics, psychology, and military planning." - book review.

## **International Dictionary of Public Management and Governance**

It started two decades ago with CompStat in the New York City Police Department, and quickly jumped to police agencies across the U.S. and other nations. It was adapted by Baltimore, which created CitiStat—the first application of this leadership strategy to an entire jurisdiction. Today, governments at all levels employ PerformanceStat: a focused effort by public executives to exploit the power of purpose and motivation, responsibility and discretion, data and meetings, analysis and learning, feedback and follow-up—all to improve government's performance. Here, Harvard leadership and management guru Robert Behn analyzes the leadership behaviors at the core of PerformanceStat to identify how they work to produce results. He examines how the leaders of a variety of public organizations employ the strategy—the way the Los Angeles County Department of Public Social Services uses its DPSSTATS to promote economic independence, how the City of New Orleans uses its BlightStat to eradicate blight in city neighborhoods, and what the Federal Emergency Management Agency does with its FEMASat to ensure that the lessons from each crisis response, recovery, and mitigation are applied in the future. How best to harness the strategy's full capacity? The PerformanceStat Potential explains all.

## **Accountability in Public Policy Partnerships**

This is an update to the 1996 portfolio and continues to provide a framework for building and sustaining effective public

service organisations, based on current good practice and the wide experience of senior public sector managers throughout the Commonwealth. The second edition contains much of the original material, now up-dated together with several new sections. The Portfolio update is designed to be used as a companion resource to the Public Service Country Profiles which, together, can be used as a basis for benchmarking to compare activities and best practices across different national settings.

## **Current Good Practices and New Developments in Public Sector Service Management**

In this book Dr. Michael Stankosky, founder of the first doctoral program in knowledge management, sets out to provide a rationale and solid research basis for establishing Knowledge Management (KM) as an academic discipline. While it is widely known that Knowledge is the driver of our knowledge economy, Knowledge Management does not yet have the legitimacy that only rigorous academic research can provide. This book lays out the argument for KM as a separate academic discipline, with its own body of knowledge (theoretical constructs), guiding principles, and professional society. In creating an academic discipline, there has to be a widely accepted theoretical construct, arrived at by undergoing scholarly scientific investigation and accompanying rigor. This construct becomes the basis for an academic curriculum, and proven methodologies for practice. Thus, the chapters in this book bridge theory and practice, providing guiding principles to those embarking on or evaluating the merits of a KM program. As a methodology itself for undertaking the development of a body of knowledge, a KM Research Map was developed to guide scholars, researchers, and practitioners. This book presents this map, and showcases cutting-edge scholarship already performed in this nascent field by including the dissertation results of eleven KM scholar/practitioners.

## **Handbook of Public Sector Economics**

Thirty years ago, Anglo-American politicians set out to make the public sector look like the private sector. These reforms continue today, ultimately seeking to empower elected officials to shape policies and pushing public servants to manage operations in the same manner as their private-sector counterparts. In *Whatever Happened to the Music Teacher?*, Donald Savoie provides a nuanced account of how the Canadian federal government makes decisions. Savoie argues that the traditional role of public servants advising governments on policy has been turned on its head, and that evidence-based policy making is no longer valued as it once was. Policy making has become a matter of opinion, Google searches, focus groups, and public opinion surveys, where a well-connected lobbyist can provide any answers politicians wish to hear. As a result, public servants have lost their way and are uncertain about how they should assess management performance, how they should generate policy advice, how they should work with their political leaders, and how they should speak truth to political power - even within their own departments. Savoie demonstrates how recent management reforms in government

have caused a steep rise in the overhead cost of government, as well as how the notion that public administration could be made to operate like the private sector has been misguided and costly to taxpayers. Abandoning "textbook" discussions of government and public service, *Whatever Happened to the Music Teacher?* Is a realistic portrayal of how policy decisions are made and how actors and institutions interact with one another and exposes the complexities, contradictions present in Canadian politics and governance.

## **Designing Public Policies**

"This book presents a collection of research associated with the emerging e-business technologies and applications, attempting to stimulate the advancement of various e-business frameworks and applications, and to provide future research directions"--Provided by publisher.

## **Organizational Trust**

A comparative, interdisciplinary examination of the mechanisms behind public administration *Global Dimensions of Public Administration and Governance* is a comprehensive, comparative text on the structure and function of governments around the world. Written by two of the field's leading public administration scholars, this book provides an interdisciplinary perspective and a global, historical, and theoretical examination of the management and governance of the modern state. Readers learn how territory, bureaucracy, and political systems influence policy and reform in over thirty countries, and how these mechanisms affect the everyday lives of citizens. This comparative approach features rich examples of how policy is shaped by culture, and how modern policy principles are filtered to fit a country's needs and expectations. Chapters conclude with comparative analyses that help readers better understand the role and position of government in the contemporary world, both in democratic societies and less-than-democratic environments. Governance doesn't happen in a vacuum. Those responsible for policy, regulation, and reform take cues from history, current events, and visions for the future to inform thinking on matters that can potentially affect a large number of everyday lives. This book illustrates the thought process, providing the necessary insight these important decisions require. Understand the relationship between structure and function of government Learn how policy is culture-dependent Examine the political and societal contexts of reform Discover the myriad forms of modern bureaucracy The various social sciences provide valuable information and perspectives for those involved in public administration. Those perspectives converge here to form a thorough, well-rounded, examination of the success and failure possible, and the mechanisms through which they take place. *Global Dimensions of Public Administration and Governance* provides a detailed, wide-ranging look at how modern governments operate, how they got this far, and where they're headed for the future.

## **International Journal of Economics and Business Studies: Vol.1, No.2**

## **International Journal of Strategic Organization and Behavioural Science**

Sets out to provide a critical evaluation of developments in e-government. This book examines the emerging area of e-democracy, in which technology is being utilized to provide a digital presence for the democratic processes of government. It is a synthesis of theoretical contributions and empirical investigations.

## **Public Administration in South Asia**

Fabian E. Diefenbach conceptually and empirically investigates entrepreneurship in public sector organizations. His analyses identify five drivers of entrepreneurship and show a positive effect of entrepreneurship on value creation.

## **International Journal of Government Auditing**

"This book compiles estimable research on the global trend toward the rapidly increasing use of information technology in the public sector, discussing such issues as e-government and e-commerce; project management and information technology evaluation; system design and data processing; security and protection; and privacy, access, and ethics of public information technology"--Provided by publisher.

## **Handbook of Research on Public Information Technology**

## **International Journal of Development Research and Quantitative Techniques**

"This book sheds light on how e-government technologies are shaping today's knowledge society from the ground roots of the citizen experience to the supreme level of policy and decision making"--Provided by publisher.

## **Integrating E-Business Models for Government Solutions: Citizen-Centric Service Oriented Methodologies and Processes**

A typical image of the making and administration of policy suggests that it takes place on an incremental basis, involving public servants, their ministers and, to a more limited extent, a variety of interest groups. Yet, much policy making is based on similar policy developed in other jurisdictions and in the major international organizations such as the WTO and the OECD. In other words, significant aspects of nationally developed policies are copied from elsewhere in what is described as a process of policy transfer and learning. Hence, studies of policy transfer have pointed to a distinct limitation in most existing theoretical and empirical explanations as to how policy is made and implemented through their neglect of the role of policy transfer and learning. Moreover, policy transfer is not only a concern of academics, but a growing concern for governments. The latter are concerned to improve the performance of their policy and several have placed a greater, more systematic focus on policy transfer as a means to increasing performance. This book presents a variety of cases from differing national and international contexts that enable a valuable, comparative analysis that is absent from most literature currently available and that suggest a number of exciting research directions with implications for policy making, transference and implementation in the future.

## **International Journal of Public Sector Management**

This special edition of the IJPSM is primarily concerned with the contemporary role of the hospital nurse and the effects that new management arrangements are having (and are not having) on their work and ability to provide effective care. Given the controversy that surrounds the provision of health care in Britain and elsewhere, the contribution of this special issue is timely, and we think it offers many insights into current issues.

## **Building Organizational Memories: Will You Know What You Knew?**

"The objective of this book is to examine issues and promote research initiatives in the area of effectiveness in e-government by suggesting integrated e-business models for government solutions, through citizen-centric service oriented methodologies and processes"--Provided by publisher.

## **Developments in E-government**

## **Crisis Management and Public Policy**

This volume brings together important new research in decision science, capturing the crucial role of local context in a globalized, standardized world. Assembling the best work presented at the 2013 Conference of the European Decision

Sciences Institute, it considers classic decision science problems from a new perspective, offering insights for improving decision-making in government, business, healthcare, education, manufacturing, the military, and beyond. The papers in Common Disciplines that Separate Us embrace the duality of globally determined local contexts, offering new approaches to decision-making related to: Strengthening national economic competitiveness Reforming the public sector and higher education Deploying information technology more effectively throughout government Making healthcare policy that achieves better outcomes at lower cost Analyzing social networks Improving processes via data visualization, modeling, and simulation Gaining more value from enterprise business intelligence Offshoring, nearshoring, "right shoring," and other key manufacturing decisions Improving supply chain performance And much more The papers collected here will be valuable to wide audiences of faculty, researchers, and students in diverse programs covering business, public administration, and economics; and for others interested in the frontiers of decision science.

## **Journal of Collective Negotiations in the Public Sector**

### **E-Government Diffusion, Policy, and Impact: Advanced Issues and Practices**

The globalized nature of modern organizations presents new and intimidating challenges for effective relationship building. Organizations and their employees are increasingly being asked to manage unfamiliar relationships with unfamiliar parties. These relationships not only involve working across different national cultures, but also dealing with different organizational cultures, different professional cultures and even different internal constituencies. Managing such differences demands trust. This book brings together research findings on organizational trust-building across cultures. Established trust scholars from around the world consider the development and maintenance of trust between, for example, management consultants and their clients, senior international managers from different nationalities, different internal organizational groupings during times of change, international joint ventures, and service suppliers and the local communities they serve. These studies, set in a wide variety of national settings, are an important resource for academics, students and practitioners who wish to know more about the nature of cross-cultural trust-building in organizations.

### **Creating the Discipline of Knowledge Management**

Grappling with ethical issues is a daily challenge for those working in organizations that deliver public services. Such services are delivered through an often bewildering range of agencies and amidst this constant change, there are fears that a public service ethos, a tradition of working in the public interest, becomes blurred. Using extensive vignettes and case studies, Ethics and Management in the Public Sector illuminates the practical decisions made by public officials. The book

takes a universal approach to ethics reflecting the world-wide impact of public service reforms and also includes discussions on how these reforms impact traditional values and principles of public services. This easy-to-use textbook is a definitive guide for postgraduate students of public sector ethics, as well as students of public management and administration more generally.

### **International Journal of Economic and Political Integration: Vol.1, No.1**

This book describes and compares how semi-autonomous agencies are created and governed by 30 governments. It leads practitioners and researchers through the crowded world of agencies, describing their tasks, autonomy, control and history. Evidence-based lessons and recommendations are formulated to improve agencification policies in post-NPM times.

### **Competency Management in the Public Sector**

A PDF version of this book is available for free in open access via the OAPEN Library platform, [www.oapen.org](http://www.oapen.org). This book presents a new model of accountability which ensures that public-private partnerships don't erode public accountability. It defines concrete accountability standards for different types of partnerships.

### **Research in the Decision Sciences for Global Business**

### **Reconstructing Project Management**

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