

Operations Management 11th Edition Jay Heizer Bing

Operations Management Management Operations Management Principles of Operations Management Operations Management Managerial Decision Modeling Management The Supply Chain Management Casebook Customers for Life PRINCIPLES OF OPERATIONS MANAGEMENT Principles of Operations Management Operations Management Principles of Operations Management Pearson Etext Combo Access Card Mechanics of Fluids Operations Management in the Supply Chain Operations Management Supply Chain Science Lean For Dummies Supply Chain Management: A Logistics Perspective Operations Management, Student Value Edition Principles of Operations Management: Sustainability and Supply Chain Management, Global Edition Operations Management For Dummies Operations Management Organizational Behavior: Science, The Real World, and You Principles of Operations Management Mylab Operations Management Combo Access Card Operations Management Operations Management Mylab Operations Management With Pearson Etext -- Access Card -- for Principles of Operations Management Production and Operations Management Public Administration in America Leadership: Theory, Application, & Skill Development Operations Management Cases and Readings in Management Science Principles of Operations Management Principles of Operations Management Principles of Operations Management Pearson Etext Access Card Operations Management (Pearson Custom Business Resources edition for SFSU, 11th edition). Operations Management: Sustainability and Supply Chain Management, Global Edition Principles of Operations Management: Sustainability and Supply Chain Management, Global Edition Principles of Operations Management + Operations Management, 11th Ed. and Principles of Operations Management, 9th Ed. CD-ROM

Operations Management

Management

Operations Management

This package includes a physical copy of Operations Management, Global Edition, by Heizer as well as access to the eText and MyOMLab. For undergraduate Operations Management courses. This Global Edition has been edited to include enhancements making it more relevant to students outside the United States A broad, practical introduction to operations, reinforced with an extensive collection of practice problems. Operations Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of problems on the market. The problems found in this text also contain ample support-found in the book's solved-problems, worked examples, and myomlab, Pearson's new online homework and tutorial system-to help students complete and understand assignments even when they're not in class.

For a briefer version without the business analytic modules at the end of the text, see Heizer/Render's Principles of Operations Management: Sustainability and Supply Chain Management, 9e. MyLab and Mastering from Pearson improve results for students and educators. Used by over ten million students, they effectively engage learners at every stage. MyOMLab is a personalised online study and assessment system, which tailors to the unique learning needs of each student. Offering unlimited opportunities for practice and providing relevant and timely feedback, it helps students master key concepts, experience more I Get It moments and ultimately achieve better results. I can honestly say it has revitalised and vastly improved my teaching, evaluations, and student success in my Operations Management courses I also give pre-class quizzes each week. Students now read each chapter before class and this makes a huge difference in participation. Most importantly, learning has been enhanced, and on average, grades have gone up. Barry Render, Graduate School of Business, Rollins College

For students

- *Interactive Tutorial Exercises and Multimedia Learning Aids - homework and practice questions are correlated to the textbook, and they regenerate algorithmically to give students unlimited opportunity for practice and mastery.
- *Study plan for Self-paced Learning - study plan helps students monitor their own progress, letting them see at a glance exactly which topics they need to practice.
- For educators
- *Algorithmically Generated Values - MyOMLab exercises are taken directly from your textbook's end-of-chapter exercises and enhanced with algorithmically generated values.
- *Extra Help for Students - contains a number of tutorial tools and learning aids that give students the help they need when they need it.
- *Personalized Study Plan - You can view the students' study plans from the Gradebook and use the mastery icons to see how they're doing on their own.
- *Homework and Test Manager - MyOMLab's powerful homework and test manager lets you choose which exercises to assign.
- *Gradebook - The MyOMLab Gradebook records student performance on practice, homework, quizzes, and tests and allows you to weight assignments

Principles of Operations Management

A broad introduction to operations, reinforced with extensive practice problems. Principles of Operations Management: Sustainability and Supply Chain Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of issues on the market. Problems found in the 11th Edition contain ample support -- found in the book's solved-problems and worked examples -- to help readers better understand concepts important to today's operations management professionals. This text is available in two versions: Operations Management, 13th Edition, a hardcover, and Principles of Operations Management, 11th Edition, a paperback. Both books include the identical core Chapters 1--17. However, Operations Management, 13th Edition also includes a Part IV with seven business analytics modules. For courses in operations management. Pearson eText is a simple-to-use, mobile-optimized, personalized reading experience that can be adopted on its own as the main course material. It lets students highlight, take notes, and review key vocabulary all in one place, even when offline. Seamlessly integrated videos and other rich media engage students and give them access to the help they need, when they need it. Educators can easily customize the table of contents, schedule readings and share their own notes with students so they see the connection

between their eText and what they learn in class -- motivating them to keep reading, and keep learning. And, reading analytics offer insight into how students use the eText, helping educators tailor their instruction. NOTE: This ISBN is for the Pearson eText access card. For students purchasing this product from an online retailer, Pearson eText is a fully digital delivery of Pearson content and should only be purchased when required by your instructor. In addition to your purchase, you will need a course invite link, provided by your instructor, to register for and use Pearson eText.

Operations Management

Operations Management in the Supply Chain: Decisions and Cases is an ideal book for the instructor seeking a short text with cases. This book employs a cross-functional perspective that emphasizes strategy and critical thinking, appealing to non-majors and practical for use in an MBA level or undergraduate course in operations management. The size and focus of the book also make the text attractive for the cross-functional curriculum where students are required to purchase more than one text. The sixteen cases offer variety in length and rigor; and several are from Ivey, Stanford, and Darden. This mix makes the book appropriate for both undergraduates and MBA students.

Managerial Decision Modeling

We are pleased to present this Global Edition, which has been developed specifically to meet the needs of international Operations Management students. In addition to coverage of the latest concepts and developments in this dynamic field, and now with a greater emphasis on services, supply chain management, ethics and sustainability, new material has been added to make the content more relevant and to improve the learning outcomes for the international student.

Management

For courses in operations management. This ISBN is for the Pearson eText combo card, which includes the Pearson eText and loose-leaf print edition (delivered by mail). A broad introduction to operations, reinforced with extensive practice problems Principles of Operations Management: Sustainability and Supply Chain Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of issues on the market. Problems found in the 11th Edition contain ample support -- found in the book's solved-problems and worked examples -- to help readers better understand concepts important to today's operations management professionals. This text is available in two versions: Operations Management, 13th Edition, a hardcover, and Principles of Operations Management, 11th Edition, a paperback. Both books include the identical core Chapters 1--17. However, Operations Management, 13th Edition also includes a Part IV with seven business analytics modules. Pearson eText is a simple-to-use, mobile-optimized, personalized reading experience that can be adopted on its own as the main course material. It lets students highlight, take notes, and review key vocabulary all in one place, even when offline. Seamlessly integrated videos and other rich media engage students

and give them access to the help they need, when they need it. Educators can easily customize the table of contents, schedule readings and share their own notes with students so they see the connection between their eText and what they learn in class -- motivating them to keep reading, and keep learning. And, reading analytics offer insight into how students use the eText, helping educators tailor their instruction. NOTE: Pearson eText is a fully digital delivery of Pearson content and should only be purchased when required by your instructor. This ISBN is for a Pearson eText access code plus a loose-leaf print edition (delivered by mail). In addition to your purchase, you will need a course invite link, provided by your instructor, to register for and use Pearson eText.

The Supply Chain Management Casebook

For courses in Operations Management. A broad, practical introduction to operations, reinforced with an extensive collection of practice problems Principles of Operations Management: Sustainability and Supply Chain Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of issues on the market. Problems found in the Tenth Edition contain ample support-found in the book's solved-problems and worked examples-to help readers better understand concepts important to today's operations management professionals. For a more comprehensive version with the business analytic modules at the end of the text, see Heizer/Render's Operations Management: Sustainability and Supply Chain Management Plus MyOMLab with Pearson eText -- Access Card Package, 12/e (0134422406 / 9780134422404). Also Available with MyOMLab™ This title is available with MyOMLab-an online homework, tutorial, and assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts. NOTE: You are purchasing a standalone product; MyOMLab does not come packaged with this content. If you would like to purchase both the physical text and MyOMLab search for: 0134422414 / 9780134422411 Principles of Operations Management: Sustainability and Supply Chain Management Plus MyOMLab with Pearson eText -- Access Card Package, 10/e Package consists of: 0134181980 / 9780134181981 Principles of Operations Management: Sustainability and Supply Chain Management 0134184114 / 9780134184111 MyOMLab with Pearson eText -- Access Card -- for Principles of Operations Management: Sustainability and Supply Chain Management

Customers for Life

Help your students learn not only the concepts and theories that enhance the management of human behavior at work but also how to practice these skills with Nelson/Quick's ORGANIZATIONAL BEHAVIOR. The latest edition of this book clearly demonstrates how organizational behavior theories and research apply to companies today with engaging cases, meaningful exercises, and examples that include six new focus companies students will instantly recognize. The authors present foundational organizational behavior topics, such as motivation, leadership, teamwork, and communication. Students also examine emerging

issues reshaping the field today, such as the theme of change. They study how change affects attitudes and behaviors in an organization as well as what new opportunities and experiences change presents. Students further explore growing themes of globalization, diversity, and ethics. The authors anchor the book's multifaceted approach in both classic research and leading-edge scholarship. Timely examples from all types of organizations throughout this edition reflect today's most current trends, including six new focus companies--NetFlix, Ford, Groupon, and more. Self-assessments and other interactive learning opportunities allow your students to grow and develop, both as individuals and as important contributors to an organization, as they progress throughout your course. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

PRINCIPLES OF OPERATIONS MANAGEMENT

This book fills a void for a balanced approach to spreadsheet-based decision modeling. In addition to using spreadsheets as a tool to quickly set up and solve decision models, the authors show how and why the methods work and combine the user's power to logically model and analyze diverse decision-making scenarios with software-based solutions. The book discusses the fundamental concepts, assumptions and limitations behind each decision modeling technique, shows how each decision model works, and illustrates the real-world usefulness of each technique with many applications from both profit and nonprofit organizations. The authors provide an introduction to managerial decision modeling, linear programming models, modeling applications and sensitivity analysis, transportation, assignment and network models, integer, goal, and nonlinear programming models, project management, decision theory, queuing models, simulation modeling, forecasting models and inventory control models. The additional material files Chapter 12 Excel files for each chapter Excel modules for Windows Excel modules for Mac 4th edition errata can be found at <https://www.degruyter.com/view/product/486941>

Principles of Operations Management

For undergraduate Operations Management courses. This Global Edition has been edited to include enhancements making it more relevant to students outside the United States A broad, practical introduction to operations, reinforced with an extensive collection of practice problems. Operations Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of problems on the market. The problems found in this text also contain ample support-found in the book's solved-problems, worked examples, and myomlab, Pearson's new online homework and tutorial system-to help students complete and understand assignments even when they're not in class. For a briefer version without the business analytic modules at the end of the text, see Heizer/Render's Principles of Operations Management: Sustainability and Supply Chain Management, 9e.

Operations Management

The eighth edition of SUPPLY CHAIN MANAGEMENT: A LOGISTICS PERSPECTIVE has refined its focus on the supply chain approach, one of the latest developments in logistics management. Its strategic managerial focus blends logistics theory with practical applications and includes updated material on the latest technology, transportation regulations, pricing, and other issues. This market-leading text continues to focus on the integration of the supply chain approach as an important concept in understanding contemporary logistics management. In addition, this text focuses on changes in the way business is being done, with a particular emphasis on technology. Each chapter opens with Supply Chain Profiles, vignettes that introduce students to the chapter's topics through familiar real-world companies, people, and events. For this new edition, the majority of the profiles have been changed. Each chapter also includes new and updated On the Line boxed features, which are applied examples that provide students with hands-on managerial experience of the chapter's topics. Supply Chain Technology boxes appear throughout the text, helping students relate technological developments to supply chain management concepts and logistics practices. Short Cases at the end of each chapter are updated and build on what students have learned in the chapter. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Principles of Operations Management Pearson Etext Combo Access Card

The most practical leadership textbook on the market, LEADERSHIP 6e uses a unique three-pronged approach to teach leadership concepts and theory. The authors combine traditional theory with cutting-edge leadership topics in a concise presentation packed with real-world examples. The text puts students in the leadership role, engaging them in applying the concepts and providing step-by-step behavior models for effectively handling leadership functions. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Mechanics of Fluids

This package contains: 0132968363: Principles of Operations Management
0133401561: Student CD for Operations Management

Operations Management in the Supply Chain

For courses in Operations Management. A Broad, Practical Introduction to Operations, Reinforced with an Extensive Collection of Practice Problems Principles of Operations Management: Sustainability and Supply Chain Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of issues on the market. Problems found in the Tenth Edition contain ample support—found in the book's solved-problems and worked examples—to help readers better understand concepts important to today's operations management professionals. MyOMLab™ not included. Students, if MyOMLab is a recommended/mandatory component of the course, please ask your instructor for the correct ISBN and course ID. MyOMLab

should only be purchased when required by an instructor. Instructors, contact your Pearson representative for more information. MyOMLab is an online homework, tutorial, and assessment product designed to personalize learning and improve results. With a wide range of interactive, engaging, and assignable activities, students are encouraged to actively learn and retain tough course concepts.

Operations Management

Original edition: Principles of operations management: building and managing world-class operations / Barry Render, Jay Heizer. c1995.

Supply Chain Science

Managers face an infinite range of situations and problems that involve bringing materials and information together to produce and deliver goods and services to customers. In Hopps solid, practical introduction to manufacturing and supply chain dynamics, managers learn how to use the scientific approach to understand why systems behave the way they do as an effective way to deal with almost any scenario they may face. Written in a reader-friendly style, the text includes useful examples from manufacturers as well as service providers, presents the key concepts that underlie the behavior of operations systems in a largely non-mathematical way, contains illustrations and analogies to everyday life, links theory to practice, and reinforces the learning process with end-of-chapter Questions for Thought.

Lean For Dummies

Operations Management: Sustainability and Supply Chain Management presents a broad introduction to the field of operations in a realistic, meaningful and practical manner, while offering the largest and most diverse collection of issues on the market. KEY TOPICS: Operations and Productivity; Operations Strategy in a Global Environment; Project Management; Forecasting; Design of Goods and Services; Sustainability in the Supply Chain; Managing Quality; Statistical Process Control; Process Strategy; Capacity and Constraint Management; Location Strategies; Layout Strategies; Human Resources, Job Design, and Work Measurement; Supply-Chain Management; Supply Chain Management Analytics; Inventory Management; Aggregate Planning and Sales and Operations Planning; Material Requirements Planning (MRP) and ERP; Short-Term Scheduling; Lean Operations; Maintenance and Reliability MARKET: Appropriate for Operations Management courses.

Supply Chain Management: A Logistics Perspective

Score your highest in Operations Management Operations management is an important skill for current and aspiring business leaders to develop and master. It deals with the design and management of products, processes, services, and supply chains. Operations management is a growing field and a required course for most undergraduate business majors and MBA candidates. Now, Operations Management For Dummies serves as an extremely resourceful aid for this difficult

subject. Tracks to a typical course in operations management or operations strategy, and covers topics such as evaluating and measuring existing systems' performance and efficiency, materials management and product development, using tools like Six Sigma and Lean production, designing new, improved processes, and defining, planning, and controlling costs of projects. Clearly organizes and explains complex topics Serves as an supplement to your Operations Management textbooks Helps you score your highest in your Operations Management course Whether your aim is to earn an undergraduate degree in business or an MBA, Operations Management For Dummies is indispensable supplemental reading for your operations management course.

Operations Management, Student Value Edition

30 up-to-date case studies illuminate every aspect of modern supply chain management • Risk management, analytics, global supply chain issues, and much more • Innovative processes, technologies, strategies, and tactics • An indispensable resource for both students and practitioners This casebook brings together 30 focused cases addressing virtually every aspect of supply chain management, from procurement to warehousing, strategy to risk management, IT to supplier selection and ethics. A global team of contributors presents key challenges in industries ranging from pharmaceuticals to fashion and previews issues ranging from the "limits of lean" to the potential of 3-D printing. Cases vary in length and complexity, offering maximum flexibility to both instructors and readers; a convenient table provides fast access to specific topics. Qualitative cases are supported by relevant discussion questions and sample responses; quantitative cases are supported by completed numerical solutions, and, where applicable, associated spreadsheets.

Principles of Operations Management: Sustainability and Supply Chain Management, Global Edition

For undergraduate Operations Management courses. A broad, practical introduction to operations, reinforced with an extensive collection of practice problems. Operations Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of problems on the market. The problems found in this text also contain ample support--found in the book's solved-problems, worked examples, and myomlab, Pearson's new online homework and tutorial system--to help students complete and understand assignments even when they're not in class. Note: This is the standalone book, if you want the book/access card order the ISBN below: 0133130762 / 9780133130768 Operations Management Plus NEW MyOmLab with Pearson eText -- Access Card Package Package consists of: 013292062X / 9780132920629 NEW MyOMLab with Pearson eText -- Access Card -- for Operations Management 0132921146 / 9780132921145 Operations Management

Operations Management For Dummies

Operations Management

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Organizational Behavior: Science, The Real World, and You

This title is a Pearson Global Edition. The Editorial team at Pearson has worked closely with educators around the world to include content, which is especially relevant to students outside the United States. For courses in operations management. A broad introduction to operations, reinforced with extensive practice problems Principles of Operations Management: Sustainability and Supply Chain Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of issues on the market. Problems found in the 11th Edition contain ample support -- found in the book's solved-problems and worked examples -- to help readers better understand concepts important to today's operations management professionals. This text is available in two versions: Operations Management, 13th Edition, a hardcover, and Principles of Operations Management, 11th Edition, a paperback. Both books include the identical core Chapters 1-17. However, Operations Management, 13th Edition also includes a Part IV with seven business analytics modules. Pearson MyLab Operations Management is not included. Students, if Pearson MyLab Operations Management is a recommended/mandatory component of the course, please ask your instructor for the correct ISBN. Pearson MyLab Operations Management should only be

purchased when required by an instructor. Instructors, contact your Pearson representative for more information. Reach every student by pairing this text with MyLab Operations Management MyLab™ is the teaching and learning platform that empowers you to reach every student. By combining trusted author content with digital tools and a flexible platform, MyLab personalizes the learning experience and improves results for each student.

Principles of Operations Management Mylab Operations Management Combo Access Card

NOTE: Before purchasing, check with your instructor to ensure you select the correct ISBN. Several versions of Pearson's MyLab & Mastering products exist for each title, and registrations are not transferable. To register for and use Pearson's MyLab & Mastering products, you may also need a Course ID, which your instructor will provide. Used books, rentals, and purchases made outside of Pearson If purchasing or renting from companies other than Pearson, the access codes for Pearson's MyLab & Mastering products may not be included, may be incorrect, or may be previously redeemed. Check with the seller before completing your purchase. "For courses in Operations Management." "This package includes MyOMLab ." A Broad, Practical Introduction to Operations, Reinforced with an Extensive Collection of Practice Problems "Principles of Operations Management: Sustainability and Supply Chain Management " presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of issues on the market. Problems found in the Tenth Edition contain ample support found in the book s solved-problems and worked examples to help readers better understand concepts important to today s operations management professionals. For a more comprehensive version with the business analytic modules at the end of the text, see Heizer/Render s "Operations Management: Sustainability and Supply Chain Management Plus MyOMLab with Pearson eText -- Access Card Package, "12/e (0134422406 / 9780134422404). Personalize Learning with MyOMLab MyOMLab is an online homework, tutorial, and assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts. 0134422414 / 9780134422411 "Principles of Operations Management: Sustainability and Supply Chain Management Plus MyOMLab with Pearson eText -- Access Card Package, " 10/e Package consists of: 0134181980 / 9780134181981 Principles of Operations Management: Sustainability and Supply Chain Management 0134184114 / 9780134184111 MyOMLab with Pearson eText -- Access Card -- for Principles of Operations Management: Sustainability and Supply Chain Management "

Operations Management

Take charge and engage your enterprise in a Lean transformation Have you thought about using Lean in your business or organization, but are not really sure how to implement it? Or perhaps you're already using Lean, but you need to get up to speed. Lean For Dummies shows you how to do more with less and create an enterprise that embraces change. In plain-English, this friendly guide explores the

general overview of Lean, how flow and the value stream works, and the best ways to apply Lean to your enterprise. This revised edition includes the latest tools, advice, and information that can be used by everyone — from major corporations to small business, from non-profits and hospitals to manufacturers and service corporations. In addition, it takes a look at the successes and failures of earlier Lean pioneers — including Toyota, the inventors of Lean — and offer case studies and hands-on advice. The latest on the Six Sigma and Lean movements The role of technology and the expanding Lean toolbox Case studies enhance the material Lean For Dummies gives today's business owners and upper level management in companies of all sizes and in all industries, the tools and information they need to streamline process and operate more efficiently.

Operations Management

NOTE: You are purchasing a standalone product; MyOMLab does not come packaged with this content. If you would like to purchase both the physical text and MyOMLab search for ISBN-10: 013411020X/ISBN-13: 9780133872132. That package includes ISBN-10: 0133872130/ISBN-13: 9780133872132 and ISBN-10: 0133885585/ISBN-13: 9780133885583. For undergraduate and graduate operations management courses. This package includes MyOMLab™. A managerial approach to operations management Operations Management provides students with a comprehensive framework for addressing operational process and supply chain issues and uses a systemized approach while focusing on issues of current interest. The text has ample opportunities for students to experience the role of a manager with challenging problems, cases, a library of videos customized to the individual chapters, simulations, experiential exercises, and tightly integrated online resources. Fully integrated with MyOMLab, students and instructors alike will benefit from personalized learning and a dynamic set of assessment tools that will help improve performance in the course. Also available with MyOMLab™ MyOMLab is an online homework, tutorial, and assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts.

MyLab Operations Management With Pearson Etext -- Access Card -- for Principles of Operations Management

PUBLIC ADMINISTRATION IN AMERICA tackles the current and emerging trends, ethics, and challenges in public administration with the most comprehensive scholarship available. The Eleventh Edition gives you a behind the scenes look at day-to-day operations while examining the policies implemented and the procedures undertaken across the various levels of American government. The most current applications of public administration are discussed and analyzed, with up to date coverage of recent education initiatives such as Race to the Top, the ongoing health care debates, Homeland Security challenges and threats, and much more. To encourage student engagement, the Eleventh Edition introduces two new features, Point/Counterpoint and What Would You Decide?, where students are invited to play an active role in debating and discussing some of the most up-to-

date topics. Presented in a comprehensive and easy-to-understand format, PUBLIC ADMINISTRATION IN AMERICA builds student knowledge of core concepts while showing them the path to an exciting and fulfilling career in politics and public administration--where they can make a difference! Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Production and Operations Management

Public Administration in America

NOTE: Before purchasing, check with your instructor to ensure you select the correct ISBN. Several versions of the MyLab(TM) and Mastering(TM) platforms exist for each title, and registrations are not transferable. To register for and use MyLab or Mastering, you may also need a Course ID, which your instructor will provide. Used books, rentals, and purchases made outside of Pearson If purchasing or renting from companies other than Pearson, the access codes for the MyLab platform may not be included, may be incorrect, or may be previously redeemed. Check with the seller before completing your purchase. For courses in operations management. This ISBN is for the MyLab access card. Pearson eText is included. A broad introduction to operations, reinforced with extensive practice problems Principles of Operations Management: Sustainability and Supply Chain Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of issues on the market. Problems found in the 11th Edition contain ample support -- found in the book's solved-problems and worked examples -- to help readers better understand concepts important to today's operations management professionals. This text is available in two versions: Operations Management, 13th Edition, a hardcover, and Principles of Operations Management, 11th Edition, a paperback. Both books include the identical core Chapters 1--17. However, Operations Management, 13th Edition also includes a Part IV with seven business analytics modules. Personalize learning with MyLab Operations Management By combining trusted author content with digital tools and a flexible platform, MyLab personalizes the learning experience and improves results for each student. Operations Management Simulations within MyLab give students hands-on experience in real-world roles, helping them make decisions, think critically, and link course concepts to on-the-job application.

Leadership: Theory, Application, & Skill Development

Make today's management theories and applications meaningful, memorable, and engaging for your students with MANAGEMENT. Master storyteller, award-winning educator, and accomplished author Chuck Williams uses a captivating narrative style to illuminate today's most important management concepts and to highlight practices that really work in today's workplace. Because students retain and better understand information that is personally relevant, Dr. Williams weaves more than 50 detailed, unforgettable examples and stories into each chapter in this edition. Proven learning features and self-assessments keep concepts intriguing and

applicable to students' daily lives. In addition, fresh scenarios, new cases, and new video cases reflect the latest management innovations at work in well-known organizations throughout the world. The book's comprehensive support package further helps you prepare each student for managerial success. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Operations Management

Cases and Readings in Management Science

For undergraduate/graduate-level courses in Operations Management. This text provides students with a state-of-the-art overview of operations management. The goal of this text is to show the fundamental principles of operations and how they relate to effectively producing goods and services.

Principles of Operations Management

Creating value through Operations Management. Operations Management provides readers with a comprehensive framework for addressing operational process and supply chain issues. This text uses a systemized approach while focusing on issues of current interest. NOTE: This is the standalone book, if you want the book/access card order the ISBN below: 0132960559 / 9780132960557 Operations Management: Processes and Supply Chains Plus NEW MyOMLab with Pearson eText -- Access Card Package Package consists of 0132807394 / 9780132807395 Operations Management: Processes and Supply Chains 0132940477 / 9780132940474 NEW MyOMLab with Pearson eText -- Access Card -- for Operations Management: Processes and Supply Chains

Principles of Operations Management

A broad, practical introduction to operations, reinforced with an extensive collection of practice problems, Heizer is the best selling Operations Management franchise worldwide. Universally recognized as the gold-standard in Operations Management - and now enhanced with a robust MyOMLab - our goal is to remain the go-to publisher in the OM course in Canada. Operations Management presents a broad introduction to the field of operations in a realistic and applicable manner, while offering the largest and most diverse collection of problems on the market. This text presents a state-of-the-art view of the activities of the operations function from a Canadian perspective. Note: You are purchasing a standalone product; MyOMLab does not come packaged with this content. Students, if interested in purchasing this title with MyOMLab, ask your instructor for the correct package ISBN and Course ID. Instructors, contact your Pearson representative for more information. If you would like to purchase both the physical text and MyOMLab, search for: 013438430X / 9780134384306 Operations Management, Second Canadian Edition Plus MyOMLab with Pearson eText -- Access Card Package, 2/e Package consists of: 0133764346 / 9780133764345 Operations Management, Second Canadian Edition 0134238702 / 9780134238708 NEW MyOMLab with

Pearson eText -- Valuepack Access Card -- for Operations Management, Second Canadian Edition, 2/e

Principles of Operations Management Pearson Etext Access Card

Readers gain both an understanding of fluid mechanics and the ability to analyze this important phenomena encountered by practicing engineers with MECHANICS OF FLUIDS, 5E. The authors use proven learning tools to help students visualize many difficult-to-understand aspects of fluid mechanics. The book presents numerous phenomena that are often not discussed in other books, such as entrance flows, the difference between wakes and separated regions, free-stream fluctuations and turbulence, and vorticity. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Operations Management (Pearson Custom Business Resources edition for SFSU, 11th edition).

For courses in Operations Management. A broad, practical introduction to operations, reinforced with an extensive collection of practice problems Operations Management: Sustainability and Supply Chain Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of issues on the market. Problems found in the Twelfth Edition contain ample support—found in the book’s solved-problems and worked examples—to help readers better understand concepts important to today’s operations management professionals. MyOMLab™ not included. Students, if MyOMLab is a recommended/mandatory component of the course, please ask your instructor for the correct ISBN and course ID. MyOMLab should only be purchased when required by an instructor. Instructors, contact your Pearson representative for more information. MyOMLab is an online homework, tutorial, and assessment product designed to personalize learning and improve results. With a wide range of interactive, engaging, and assignable activities, students are encouraged to actively learn and retain tough course concepts.

Operations Management: Sustainability and Supply Chain Management, Global Edition

Principles of Operations Management: Sustainability and Supply Chain Management, Global Edition

In this completely revised and updated edition of the customer service classic, Carl Sewell enhances his time-tested advice with fresh ideas and new examples and explains how the groundbreaking “Ten Commandments of Customer Service” apply to today’s world. Drawing on his incredible success in transforming his Dallas Cadillac dealership into the second largest in America, Carl Sewell revealed the secret of getting customers to return again and again in the original Customers for Life. A lively, down-to-earth narrative, it set the standard for customer service

excellence and became a perennial bestseller. Building on that solid foundation, this expanded edition features five completely new chapters, as well as significant additions to the original material, based on the lessons Sewell has learned over the last ten years. Sewell focuses on the expectations and demands of contemporary consumers and employees, showing that businesses can remain committed to quality service in the fast-paced new millennium by sticking to his time-proven approach: Figure out what customers want and make sure they get it. His "Ten Commandants" provide the essential guidelines, including:

- Underpromise, overdeliver: Never disappoint your customers by charging them more than they planned. Always beat your estimate or throw in an extra service free of charge.
- No complaints? Something's wrong: If you never ask your customers what else they want, how are you going to give it to them?
- Measure everything: Telling your employees to do their best won't work if you don't know how they can improve.

Principles of Operations Management + Operations Management, 11th Ed. and Principles of Operations Management, 9th Ed. CD-ROM

"Covers the core concepts and theories of production and operations management in the global as well as Indian context. Includes boxes, solved numerical examples, real-world examples and case studies, practice problems, and videos. Focuses on strategic decision making, design, planning, and operational control"--Provided by publisher.

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