What Is The Best Resolution To Use For Mastercam

Conflict Resolution, Grades 4 - 5The PC and Gadget Help DeskTax Resolution and Financial Freedom: Using the Financial Planning Process to Resolve IRS Tax ProblemsSuper-Resolution MicroscopyChiral Separations By Liquid Chromatography And Related TechnologiesPhotoshop Elements 9 All-in-One For DummiesHigh Angular Resolution Studies of the Structure and Evolution of Protoplanetary DisksInnovative Techniques and Applications of Entity ResolutionA Self-Publisher's CompanionAdobe Photoshop CS3Dispute Resolution in the Construction IndustryThe Bankers' Insurance Managers' and Agents' MagazineToward Resolution?A Perfect ResolutionMotion-Free Super-ResolutionSonography Principles and Instruments - E-BookStandard and Super-Resolution Bioimaging Data AnalysisConflict Resolution for CouplesImage Super-Resolution and ApplicationsThe Effortless ExperienceHigh-Resolution Approaches in Stratigraphic PaleontologyPCs For DummiesAfter the Break-UpAcquiring Better Seismic DataPhysics and Radiobiology of Nuclear MedicineImpact CrateringGetting to ResolutionUnderwater Digital Photography for DslrsNew Years Resolution - Best Plans to Lose 20 Pounds + Plus BonusReducing Construction CostsOnline Dispute ResolutionCisco TelePresence FundamentalsAdobe InDesign CSDigital ImagingHome Office Computing Survival Guide, Second EditionResolution, Or, The Soul of PowerAn Inquiry Into the Ethnic Resolution of Mesolithic Regional GroupsHigh Resolution AstrophotographySquirrel's New Year's ResolutionIslam and Conflict Resolution

Conflict Resolution, Grades 4 - 5

The PC and Gadget Help Desk

Conflict Resolution: Positive Actions helps students investigate mental, verbal, and physical conflict in today's classrooms. Tips and suggestions are included that will help develop strategies for handling, minimizing, and resolving conflict situations. Includes role-playing scenarios and useful dialogue suggestions.

Tax Resolution and Financial Freedom: Using the Financial Planning Process to Resolve IRS Tax Problems

Underwater Digital Photography for DSLRs will help you select a camera and housing that will fit your needs, show you how to maintain it in good working order and how to use your system to achieve the best results. The book is divided into three parts. Part One covers cameras, housings, accessories, and the care and maintenance of UW photo gear. Part Two covers underwater photography techniques for getting the best results from your equipment. Part Three discusses digital image processing including color and exposure correction, the use of special effects filters, retouching methods, composites and panoramas, automation techniques and methods of presenting your images.

Super-Resolution Microscopy

Annotation Not all disputes can be avoided. Indeed, an industry as large and complex as construction will undoubtedly generate disputes. New processes such as risk management and partnering are being developed in an attempt to tackle the causes of conflict, but the UK construction industry is still regarded as claims-orientated and a fertile ground for conflict and dispute. Construction disputes are caused by project uncertainties, problems in the process, or people issues. Uncertainties which are not dealt with by the project participants on a day-to-day basis can evolve into protracted disagreements, claims and disputes. This process of disputing is fuelled by entrenched positions, lack of communication and clashes of personality. Dissatisfaction with litigation and arbitration has led to the development of alternative dispute resolution (ADR) methods which embrace the use of a neutral third party in pursuit of a 'business solution'. There are, however, conflicting reports on the success of ADR in the construction industry. Few industry participants appear to have had actual experiences of ADR and there is little empirical data on UK experiences. Most published texts on dispute resolution deal with just one technique, however this essential new guide provides an overview of the array of dispute resolution techniques available. It provides definitions and an explanation of the processes, and an insight into the views of the industry players. The report draws on DETR-funded research including the largest ever survey of UK construction disputing. This presents a review of the current status and future development of dispute resolution in the industry. Using case studies and quotes from the survey data, the report looks at the reasons behind the conflicts and compares the different dispute resolution techniques, including the new 'alternative' approaches of mediation and more specialised techniques such as expert determination, but, most importantly it explores the perceptions of those involved in the process. Consideration is given to how disputes can be managed more effectively through the selection of the most appropriate techniques. This report, which avoids technical jargon and lengthy explanations is aimed specifically at lawyers, contractors, consultants, architects and surveyors.

Chiral Separations By Liquid Chromatography And Related Technologies

Supplemented with tables and illustrations throughout, each chapter provides readers with well-delineated descriptions of the different aspects of physics and radiation biology related to nuclear medicine. The last edition was successful and highly acclaimed, as Dr. Saha made many complex concepts readily understandable for residents, students and practitioners in nuclear medicine. This second edition serves as an excellent text for nuclear medicine residents and technology students to prepare for their Board and Registry examinations. Special features include: Statistical tests: The Chi-Square test, the student t-test and linear regression; Internal dosimetry based on uptake variation; Digital computers: Data acquisition, filters, data processing; Coincidence detector gamma camera; Expanded chapter on radiation biology; Criteria for patient release and breast feeding; DOT regulations.

Photoshop Elements 9 All-in-One For Dummies

Our current models for ending conflict don't really work. They waste incredible amounts of time, money, and energy and take an enormous emotional toll on participants. The parties remain embittered, relationships are destroyed, and often the conflict just reappears later in a different form. In this second edition of his classic book, Stewart Levine offers a revolutionary alternative approach that goes beyond compromise and capitulation to provide a satisfactory resolution for everyone involved. Marriages run amuck, neighbors at odds with one another, business deals gone sour, and the pain and anger caused by corporate downsizing are just a few of the conflicts he addresses. The new edition has been thoroughly revised with new examples, new tools, new material about building trust and virtual collaboration, as well as a more global outlook. Levine rejects the adversarial legal model: "If both sides are unhappy, you probably have a good settlement." Resolution, he shows, provides relief and completeness for both sides. No one goes away unhappy. Effective resolution stops anger and resentment cold, drastically cutting the emotional cost and allowing both sides to return to productive, satisfying, functional relationships. Getting to Resolution outlines the ten principles underlying this new approach—what Levine calls "resolutionary thinking. Levine provides a detailed seven-step process for using this new mindset to resolve conflicts in a way that fosters dignity and integrity, optimizes resources, and allows all concerns to be voiced, honored, and woven into the resolution. Levine's model has a thirty-five-year track record. It has been developed, implemented, tested, and proven in business, personal, and governmental contexts. Getting to Resolution will enable readers to shift from thinking about problems, fighting, and breakdowns to thinking about collaboration, engagement, learning, creativity, and the opportunity for creating enduring value.

High Angular Resolution Studies of the Structure and Evolution of Protoplanetary Disks

A comprehensive guide to the art and science of bioimaging data acquisition, processing and analysis Standard and Super-Resolution Bioimaging Data Analysis gets newcomers to bioimage data analysis quickly up to speed on the mathematics, statistics, computing hardware and acquisition technologies required to correctly process and document data. The past quarter century has seen remarkable progress in the field of light microscopy for biomedical science, with new imaging technologies coming on the market at an almost annual basis. Most of the data generated by these systems is image-based, and there is a significant increase in the content and throughput of these imaging systems. This, in turn, has resulted in a shift in the literature on biomedical research from descriptive to highly-quantitative. Standard and Super-Resolution Bioimaging Data Analysis satisfies the demand among students and research scientists for introductory guides to the tools for parsing and processing image data. Extremely well illustrated and including numerous examples, it clearly and accessibly explains what image data is and how to process and document it, as well as the current resources and standards in the field. A comprehensive guide to the tools for parsing and processing image data and the resources and industry standards for the biological and biomedical sciences Takes a practical approach to image analysis to assist scientists in ensuring scientific data are robust and reliable Covers fundamental principles in such a way as to give beginners a sound scientific base upon which to build Ideally suited for advanced students having only limited

knowledge of the mathematics, statistics and computing required for image data analysis An entry-level text written for students and practitioners in the bioscience community, Standard and Super-Resolution Bioimaging Data Analysis de-mythologises the vast array of image analysis modalities which have come online over the past decade while schooling beginners in bioimaging principles, mathematics, technologies and standards.

Innovative Techniques and Applications of Entity Resolution

1. Import multiple digital originals, create silhouettes, and use layers to build composite images such as a full-color magazine ad. 2. Combine images; apply various filters, adjustments, and patterns; and manipulate masks and channels to create artistic effects for a series of art-quality posters. 3. Produce special text-based effects with layers, masking, and selection techniques to design an appealing book cover. 4. Retouch photos to correct physical damage, lighting problems, and color errors using dozens of special filters to control every aspect of an image. 5. Create and composite complex selections and work with spot channels to build an attractive catalog cover. 6. Transform original photos to remove background elements, warp images to provide three-dimensional perspective, and apply sophisticated lighting effects to unify composite images for advertisements. 7. Render life-like paintings from line-art originals using Photoshop's remarkable combination of brushes, transparencies, and blending modes. 8. Generate and publish an industry-compliant web page that incorporates interactive buttons, animated images, and sliced artwork ready to be used by site-development technicians. 9. Work efficiently and rapidly by customizing your workspace, using shortcuts where appropriate, and automating repetitive tasks when possible.

A Self-Publisher's Companion

Written as a reference for geophysicists, seismic surveyors and engineers in the mining, hydrocarbon and water industries this book attempts to recommend solutions to problems commonly experienced in the field. It recommends careful planning and executions of operations at this stage of resources exploration, results in large cost and time saving.

Adobe Photoshop CS3

Islam and Conflict Resolution investigates and analyzes those aspects of Islam that deal with international law and peaceful resolution of conflict in an attempt to bridge the gap between the Western and Islamic worlds. The authors seek to expose the common ground that exists between the beliefs of Islam and those of the Judeo-Christian religions that influence action in the modern world. Most importantly, they seek to clarify the Muslim belief that conflict is not permanent or unavoidable, pointing out that Islam offers many recommendations for reducing conflict at various levels of personal and interstate relations. The book encourages an intellectual effort on both sides for education that will lead to a definite understanding of each other's world so as to lead to fair treatment in policymaking and journalism as well as an end to hostility between the Muslim and Judeo-

Christian worlds.

Dispute Resolution in the Construction Industry

What do you do when The One turns out not to be The One after all? When your dream home is snatched away from you, unfinished Schreiber kitchen units and all, and your dog is sent to live with your parents? When you suddenly have to find a flatmate, a way to pay the rent, a reason to keep going and maybe, ultimately a new boyfriend? Sharp, funny and hugely entertaining, Carrie Sutton charts her life in the year following the Big Break-Up. The bad dates the good friends the times when you think you can't go on and the moment you realise you are finally OK on your own. If you've experienced a Big Break-Up and need some cheering up, a bit of friendly advice and a few practical tips - then this is the book for you! Reading this book is like talking to your best friend over a large glass of wine. Uplifting, truthful and wise; as a feel-good remedy, it does everything except order you a cab home at the end of the evening! This title is published by Big Finish Productions, Ltd. and is distributed worldwide by Untreed Reads.

The Bankers' Insurance Managers' and Agents' Magazine

The LifeSpan Process of Tax Resolution and Financial Freedom is a step by step approach to dealing with IRS tax problems. This book is designed to help individuals with tax liabilities understand how the financial planning process can work to help them deal with the IRS while eliminating negative financial behaviors that often lead to tax troubles. It may also be used as a tool for tax and financial planning professionals to establish tax debt management programs for their clients. Tax Resolution and Financial Freedom explains how to identify and implement the ideal solution to tax problems. The tax resolution plan outlined in this book uses the basic financial planning process to help people take control of tax and financial problems. The ultimate goal is to achieve tax resolution and financial freedom. If you or someone you know is experiencing financial stress related to tax debt, the steps of the LifeSpan Process provide the best path to Tax Resolution and Financial Freedom.

Toward Resolution?

A Perfect Resolution

A Do-It-Yourself Guide To Troubleshooting and Repairing Your EASY, comprehensive technology troubleshooter! PCs, smartphones, tablets, networks, cameras, home theater and more—all in one book! We all use technology—and we all have problems with it. Don't get frustrated… and don't waste money on costly repair or support calls! Solve the problems yourself, with the one guide that makes it easy: The PC and Gadget Help Desk. Using clear pictures, handy "symptom tables," and easy-to-use flowcharts, Mark Edward Soper walks you step-by-step through identifying, solving, and preventinghundreds of today's most aggravating tech problems. Soper covers all your major platforms: iPhones, iPads, Android devices, Windows systems, and more. He even helps you fix the weird problems

that happen when you use them together! Regain lost Internet access and fix broken Wi-Fi connections Solve problems with viewing and sharing media or other files Track down power problems wherever they arise Troubleshoot printing problems and print from smartphones or tablets Fix missing video or audio on your HDTV or home theater system Get syncing working right on your Apple or Android device Improve your PC's 3D gaming performance Identify and replace flaky memory chips Prevent overheating that can damage your equipment Solve common problems with digital cameras and DV camcorders Troubleshoot iOS or Android antennas, updates, screens, and connectivity Get FaceTime working right on your iPhone or iPad Troubleshoot eReaders and display your eBooks on additional devices Sensibly decide whether to upgrade, repair, or replace Mark Edward Soper has spent 30 years as an instructor and corporate trainer, helping thousands of people work more happily with personal technology. He is the author of PC Help Desk in a Book, and is the co-author of Leo Laporte's PC Help Desk, as well as more than 25 other books on Windows, digital imaging, networking, the Internet, IT certification, and computer troubleshooting. Soper is a CompTIA A+ Certified computer technician and Microsoft Certified Professional. BONUS ONLINE VIDEOS: Includes access to free, studio-quality how-to videos that make troubleshooting and repair even easier!

Motion-Free Super-Resolution

Create your photo vision with the latest version of Photoshop Elements Photoshop Elements is the top selling consumer photo editing software and Adobe continues to add innovative features that allow digital photo enthusiasts to do it all. This value-packed reference combines nine content-rich minibooks in one complete package. User-friendly and detailed, it covers the key features and tools that beginner and experienced users need to create high-quality images for print, e-mail, and the Web using the latest release of Photoshop Elements. Presented in full color, this resource goes beyond the basics of the application and is undoubtedly the most comprehensive Elements book on the market. Explores filters, effects, styles, and distortions Shows you how to enhance your images by painting, drawing, and typing Walks you through working with layers and masks Details ways to retouch and enhance your photos Checks out the toolbox, options, and other essential menus With this minbook package, you?ll soon be an imaging pro!

Sonography Principles and Instruments - E-Book

The 8th edition of Kremkau's Sonography Principles and Instruments concisely and comprehensively covers the essential aspects of sonography physics and technology, presenting state-of-the-art content in a dynamic, highly visual format. Confidently prepare for the challenges of practice with a clear understanding of how diagnostic sonography works, including Doppler, artifacts, safety, quality assurance, the latest technology, and more. Essential coverage of physics and ultrasound helps you prepare for the ARDMS SPI exam. Straightforward explanations simplify complex content. Key Points highlight the most important information to help you study more efficiently. Learning features such as chapter outlines, learning objectives, bulleted chapter summaries, and a glossary of sonography physics terms make difficult concepts easier to review and understand. End-of-chapter exercises test your knowledge and understanding with

a mix of true-or-false, fill-in-the-blank, multiple choice, and mathematical questions. A mathematics appendix provides fast, efficient access to a List of Symbols, a Compilation of Equations, and a Mathematics Review. A full-color design depicts more than 200 high-quality ultrasound scans similar to what you'll encounter in the clinical setting. Updated scans from the most current equipment and updated content on 3D imaging, contrast, elastrography, and imaging artifacts provide all the information necessary to be consistent with current technology. Full-color photos of common instruments and control panels familiarize you with the devices you'll use in practice. Updated risk and safety statements help you ensure compliance with current national standards. New outline and presentation of materials reflect the 2009 ARDMS Sonography Principles and Instrumentation (SPI) examination.

Standard and Super-Resolution Bioimaging Data Analysis

Entity resolution is an essential tool in processing and analyzing data in order to draw precise conclusions from the information being presented. Further research in entity resolution is necessary to help promote information quality and improved data reporting in multidisciplinary fields requiring accurate data representation. Innovative Techniques and Applications of Entity Resolution draws upon interdisciplinary research on tools, techniques, and applications of entity resolution. This research work provides a detailed analysis of entity resolution applied to various types of data as well as appropriate techniques and applications and is appropriately designed for students, researchers, information professionals, and system developers.

Conflict Resolution for Couples

Digital Imaging is the essential guide to understanding digitization and managing a digitizing project. Koelling covers everything from deciding if digitizing is for you to planning and management, choosing equipment, and managing databases. Not only does she guide you in mastering the technical details, she also helps you find the fun in working with images.

Image Super-Resolution and Applications

Recent Western European Mesolithic research has greatly augmented our understanding of the time and space parameters of material derived from settlements. Perusals of those regularities have led to a renewed scrutiny of the ethnographic literature in an attempt to perceive the resulting temporal and spatial units as anthropologically relevant regional groups. The proposition that the breeding population was identical to the ethnic identity of the participants is untenable. After a review of the physical anthropological composition of that population and its forms of social and spatial organization, the emic relevance of decorative ornamentation and costume is established in terms of society-specific styles. Proceeding from a series of tenets of processual ethnographic analogy, the ornaments extant in the post- glacial hunter-fisher-gatherer cultures of Western Europe are examined for their formal properties and time and space parameters. By means of an explicit set of postulates they are tested for the identification,

definition and territorial placement of mesolithic social, ethnic and linguistic groups.

The Effortless Experience

Motion-Free Super-Resolution is a compilation of very recent work on various methods of generating super-resolution (SR) images from a set of low-resolution images. The current literature on this topic deals primarily with the use of motion cues for the purpose of generating SR images. These cues have, it is shown, their advantages and disadvantages. In contrast, this book shows that cues other than motion can also be used for the same purpose, and addresses both the merits and demerits of these new techniques. Motion-Free Super-Resolution supersedes much of the lead author's previous edited volume, "Super-Resolution Imaging," and includes an up-to-date account of the latest research efforts in this fast-moving field. This sequel also features a style of presentation closer to that of a textbook, with an emphasis on teaching and explanation rather than scholarly presentation.

High-Resolution Approaches in Stratigraphic Paleontology

In its systematic description of the types, structures and properties of chiral stationary phases (CSPs) and their preparation, application and future scope, this volume highlights an assortment of liquid chromatographic, including sub- and super-critical fluid chromatograph.

PCs For Dummies

Cisco TelePresence™ Systems (CTS) create live, face-to-face meeting experiences, providing a breakthrough virtual conferencing and collaboration experience that transcends anything previously achievable by videoconferencing. Although the business case for deploying CTS is compelling, implementing it requires advanced knowledge of the latest networking technologies, an attention to detail, and thorough planning. In this book, four leading CTS technical experts cover everything you need to know to successfully design and deploy CTS in your environment. The authors cover every element of a working CTS solution: video, audio, signaling protocols and call processing, LAN and WAN design, multipoint, security, inter-company connectivity, and much more. They deliver start-to-finish coverage of CTS design for superior availability, QoS support, and security in converged networks. They also present the first chapter-length design guide of it's kind detailing the room requirements and recommendations for lighting, acoustics, and ambience within various types of TelePresence rooms. Cisco Telepresence Fundamentals is an indispensable resource for all technical professionals tasked with deploying CTS, including netadmins, sysadmins, audio/video specialists, VoIP specialists, and operations staff. This is the only book that: Introduces every component of a complete CTS solution and shows how they work together Walks through connecting CTS in real-world environments Demonstrates how to secure virtual meetings using Cisco firewalls and security protocols Includes a full chapter on effective TelePresence room design Walks through every aspect of SIP call signaling design, including both single-cluster and intercluster examples for use in a TelePresence environment Provides prequalification, room, and network path

assessment considerations to help you anticipate and avoid problems Tim Szigeti, CCIE® No. 9794, technical leader within the Cisco® Enterprise Systems Engineering team, is responsible for defining Cisco TelePresence network deployment best practices. He also coauthored the Cisco Press book End-to-End QoS Network Design. Kevin McMenamy, senior manager of technical marketing in the Cisco TelePresence Systems Business Unit, has spent the past nine years at Cisco supporting IP videoconferencing, video telephony, and unified communications. Roland Saville, technical leader for the Cisco Enterprise Systems Engineering team, tests and develops best-practice design guides for Cisco TelePresence enterprise deployments. Alan Glowacki is a Cisco technical marketing engineer responsible for supporting Cisco TelePresence customers and sales teams. Use Cisco TelePresence Systems (CTS) to enhance global teamwork and collaboration, both within your own enterprise and with your customers, partners, and vendors Understand how the various components of the Cisco TelePresence Solution connect and work together Integrate CTS into existing LAN, enterprise, and service provider networks Successfully design and deploy a global TelePresence network Understand the importance of room dimensions, acoustics, lighting, and ambience and how to properly design the physical room environment Provide the high levels of network availability CTS requires Leverage the Cisco quality of service (QoS) tools most relevant to CTS network provisioning and deployment Systematically secure CTS using TLS, dTLS, sRTP, SSH, and Cisco firewalls This book is part of the Cisco Press® Fundamentals Series. Books in this series introduce networking professionals to new networking technologies, covering network topologies, sample deployment concepts, protocols, and management techniques. Category: IP Communications Covers: Cisco TelePresence Systems

After the Break-Up

Acquiring Better Seismic Data

Get the latest edition of the bestselling PC book on the planet! What better way to make friends with your new PC than with this new edition of the bestselling PC book in the world? PCs For Dummies, Windows 7 Edition explains the latest Windows operating system in a refreshingly jargon-free way that's loaded with good humor and great help. Discover how to make your PC safe for your kids, get in touch with your digital life, use flash drives, learn about green computing, and much more. Dan Gookin, author of the original DOS For Dummies, helped launch the worldwide popularity of the series; his books have been translated in 32 languages and have more than 12 million copies in print This guide gets you up to speed on the latest PC hardware and software and covers all the innovations and changes in Windows 7, all without the boring jargon Covers making your PC safe for kids, organizing your digital life, green computing, storage on memory cards and flash drives, online photo sharing, and much more Make your life easier the Dummies way with PCs For Dummies, Windows 7 Edition.

Physics and Radiobiology of Nuclear Medicine

Many astronomers are unaware of how to obtain the best results from their telescopes. For those interested in photographing the Sun, Moon and planets, this volume provides the complete reference. This guide is packed with practical tips on how to obtain the highest resolution and provides a wealth of stunning images by the world's best amateurs, showing just what can be achieved. Individual chapters describe the various types of telescopes, the most suitable equipment to photograph a given subject, and recommend films and techniques in developing and printing. Also given are short biographies of key high resolution astrophotographers, both past and present, and an extensive bibliography of further reading. This guide provides both a wealth of sound, practical techniques and a unique portfolio of Solar System images--an inspiring handbook for any amateur astronomer.

Impact Cratering

This unique book on super-resolution microscopy techniques presents comparative, in-depth analyses of the strengths and weaknesses of the individual approaches. It was written for non-experts who need to understand the principles of super-resolution or who wish to use recently commercialized instruments as well as for professionals who plan to realize novel microscopic devices. Explaining the practical requirements in terms of hardware, software and sample preparation, the book offers a wealth of hands-on tips and practical tricks to get a setup running, provides invaluable help and support for successful data acquisition and specific advice in the context of data analysis and visualization. Furthermore, it addresses a wide array of transdisciplinary fields of applications. The author begins by outlining the joint efforts that have led to achieving super-resolution microscopy combining advances in single-molecule photo-physics, fluorophore design and fluorescent labeling, instrument design and software development. The following chapters depict and compare current main standard techniques such as structured illumination microscopy, single-molecule localization, stimulated emission depletion microscopy and multi-scale imaging including light-sheet and expansion microscopy. For each individual approach the experimental setups are introduced, the imaging protocols are provided and the various applications illustrated. The book concludes with a discussion of future challenges addressing issues of routine applications and further commercialization of the available methods. Guiding users in how to make choices for the design of their own experiments from scratch to promising application, this one-stop resource is intended for researchers in the applied sciences, from chemistry to biology and medicine to physics and engineering.

Getting to Resolution

Everyone knows that the best way to create customer loyalty is with service so good, so over the top, that it surprises and delights. But what if everyone is wrong? In their acclaimed bestseller The Challenger Sale, Matthew Dixon and his colleagues at CEB busted many longstanding myths about sales. Now they've turned their research and analysis to a new vital business subject—customer loyalty—with a new book that turns the conventional wisdom on its head. The idea that companies must delight customers by exceeding service expectations is so entrenched that managers rarely even question it. They devote untold time,

energy, and resources to trying to dazzle people and inspire their undying loyalty. Yet CEB's careful research over five years and tens of thousands of respondents proves that the "dazzle factor" is wildly overrated—it simply doesn't predict repeat sales, share of wallet, or positive wordof-mouth. The reality: Loyalty is driven by how well a company delivers on its basic promises and solves day-to-day problems, not on how spectacular its service experience might be. Most customers don't want to be "wowed"; they want an effortless experience. And they are far more likely to punish you for bad service than to reward you for good service. If you put on your customer hat rather than your manager or marketer hat, this makes a lot of sense. What do you really want from your cable company, a free month of HBO when it screws up or a fast, painless restoration of your connection? What about your bank—do you want free cookies and a cheerful smile, even a personal relationship with your teller? Or just a quick in-and-out transaction and an easy way to get a refund when it accidentally overcharges on fees? The Effortless Experience takes readers on a fascinating journey deep inside the customer experience to reveal what really makes customers loyal—and disloyal. The authors lay out the four key pillars of a low-effort customer experience, along the way delivering robust data, shocking insights and profiles of companies that are already using the principles revealed by CEB's research, with great results. And they include many tools and templates you can start applying right away to improve service, reduce costs, decrease customer churn, and ultimately generate the elusive loyalty that the "dazzle factor" fails to deliver. The rewards are there for the taking, and the pathway to achieving them is now clearly marked. From the Hardcover edition.

Underwater Digital Photography for Dslrs

Young stars are surrounded by massive, rotating disks of dust and gas, which supply a reservoir of material that may be incorporated into planets or accreted onto the central star. In this dissertation, I use high angular resolution observations at a range of wavelengths to understand the structure, ubiquity, and evolutionary timescales of protoplanetary disks. First, I describe a study of Class I protostars, objects believed to be at an evolutionary stage between collapsing spherical clouds and fully-assembled young stars surrounded by protoplanetary disks. I use a Monte Carlo radiative transfer code to model new 0.9 micron scattered light images, 1.3 mm continuum images, and broadband spectral energy distributions. This modeling shows that Class I sources are probably surrounded by massive protoplanetary disks embedded in massive infalling envelopes. For the best-fitting models of the circumstellar dust distributions, I determine several important properties, including envelope and disk masses, mass infall rates, and system inclinations, and I use these results to constrain the evolutionary stage of these objects. Second, I discuss observations of the innermost regions of more evolved disks around T Tauri and Herbig Ae/Be stars, obtained with the Palomar Testbed and Keck Interferometers. I constrain the spatial and temperature structure of the circumstellar material at sub-AU radii, and demonstrate that lower-mass stars are surrounded by inclined disks with puffed-up inner edges 0.1-1 AU from the star. In contrast, the truncated inner disks around more massive stars may not puff-up, indicating that disk structure depends on stellar properties. I discuss the implications of these results for disk accretion, terrestrial planet formation and giant planet migration. Finally, I put these detailed studies of disk structure into a

broader context by constraining the mass distribution and evolutionary timescales of circumstellar disks. Using the Owens Valley Millimeter Array, I mapped the millimeter continuum emission toward >300 low-mass stars in the NGC 2024 and Orion Nebula clusters. These observations demonstrate that the average disk mass in each cluster is comparable to the "minimum-mass protosolar nebula," and that there may be disk evolution on one million year timescales.

New Years Resolution - Best Plans to Lose 20 Pounds + Plus Bonus

This book is devoted to the issue of image super-resolution-obtaining high-resolution images from single or multiple low-resolution images. Although there are numerous algorithms available for image interpolation and super-resolution, there's been a need for a book that establishes a common thread between the two processes. Filling this need, Image

Reducing Construction Costs

This volume delves into a spectrum of theoretical as well as applied aspects of high-resolution stratigraphic approaches in paleontology. It explores how increasingly detailed knowledge of the fossil record can enhance our understanding of the evolution of life on Earth and also allows geoscientists to address a broad range of important evolutionary and environmental questions in this arena. A 'zipped' version of the program CONOP9 2007 along with read-me files, sample files, and other documentation are available via a web site (see below). An earlier version of CONOP9 was initially supplied with 'High-Resolution Approaches in Stratigraphic Paleontology' (PJ Harries, editor) and described in Chapter 13 of that volume. This is an updated version of the program, and the documentation supplied with this version supersedes the information supplied in that chapter. To view the CONOP9 Programs, click on the link CONOP9 Programs on the right side of this page under Related links.

Online Dispute Resolution

A PERFECT RESOLUTION corrects certain of what the author regards as the 'heathenistic' ('secular' in contemporary parlance) aberrations of its aphoristic predecessor, 'Stairway to Judgement', as it exposes the extent to which moral criteria are significantly dependent on the nature of the society of which they are a part, and of how this, in turn, is conditioned by gender factors which determine its axial direction and integrity, for better or for worse.

Cisco TelePresence Fundamentals

This step-by-step book and accompanying CD gets readers working with InDesign--a popular page layout/publishing program--immediately so they can build real-world projects while mastering fundamental and advanced concepts. Original. (Beginner).

Adobe InDesign CS

The "Just the Tools" edition of "Conflict Resolution for Couples" is an abbreviated version of Paul Shaffer's first book, "Conflict Resolution for Couples" - originally published in 2005, and then re-published in 2011. This leaner edition "cuts to the chase" of couple's conflict resolution, without the foundational and special population sections that made the original book a much meatier but time-consuming work. "Just the Tools", while a stand-alone title, also serves as a companion book to Paul's "Top 10 Marriage Essentials" published in 2014 (and the "Top 10 Dating Essentials" projected for 2015). It retains the same comprehensive, easy-to-understand, and logical progression found in the original. This book consists of essentially two parts: Part I is about the tools for resolution. It presents a model for managing conflict and itemizes 26 guidelines (the ABC's of conflict resolution) for identifying, validating, processing and resolving issues. Part II discusses strategies for change. It focuses on initiating and maintaining change, understanding lack of change, and healthy routines to support lasting change.

Digital Imaging

To the British, they are the Falkland Islands; to the Argentines, the Malvinas. The dispute between the two countries over these remote islands has smoldered since 1833, when the British expelled the few Argentine settlers and established their own colony. A century-and-a-half later, in April 1982, Argentina seized the islands by force and war ensued. By June, the islands were again under British control, but not until 1990 did Argentina and Britain formally declare an end to hostilities and resume full diplomatic and trade relations. And even now, the conflict remains unresolved and festering.

Home Office Computing Survival Guide, Second Edition

Resolution, Or, The Soul of Power

"Do you know how to make a resolution?" Squirrel asked Bear. "Is it like making a snack?" Bear laughed. "Resolutions are more important than snacks." "More important than snacks?" said Squirrel. "What is a resolution?" Squirrel knows that New Year's Day is a great day for making resolutions! But what does it mean to make a resolution, anyway? As she makes visits around the forest she learns about New Year's resoltions and helps her friends get started on theirs. If only she can think of a resolution of her very own

An Inquiry Into the Ethnic Resolution of Mesolithic Regional Groups

Impact cratering is arguably the most ubiquitous geological process in the Solar System. It has played an important role in Earth's history, shaping the geological landscape, affecting the evolution of life, and generating economic resources. However, it was only in the latter half of the 20th century that the importance of impact cratering as a geological process was recognized and only during the past couple of decades that the study of meteorite impact structures has moved into the mainstream. This book seeks to fill a critical gap in the literature by providing

an overview text covering broad aspects of the impact cratering process and aimed at graduate students, professionals and researchers alike. It introduces readers to the threat and nature of impactors, the impact cratering process, the products, and the effects – both destructive and beneficial. A series of chapters on the various techniques used to study impact craters provide a foundation for anyone studying impact craters for the first time.

High Resolution Astrophotography

The National Academy of Construction (NAC) has determined that disputes, and their accompanying inefficiencies and costs, constitute a significant problem for the industry. In 2002, the NAC assessed the industry's progress in attacking this problem and determined that although the tools, techniques, and processes for preventing and efficiently resolving disputes are already in place, they are not being widely used. In 2003, the NAC helped to persuade the Center for Construction Industry Studies (CCIS) at the University of Texas and the Alfred P. Sloan Foundation to finance and conduct empirical research to develop accurate information about the relative transaction costs of various forms of dispute resolution. In 2004 the NAC teamed with the Federal Facilities Council (FFC) of the National Research Council to sponsor the "Government/Industry Forum on Reducing Construction Costs: Uses of Best Dispute Resolution Practices by Project Owners." The forum was held on September 23, 2004, at the National Academy of Sciences in Washington, D.C. Speakers and panelists at the forum addressed several topics. Reducing Construction Costs addresses topics such as the root causes of disputes and the impact of disputes on project costs and the economics of the construction industry. A second topic addressed was dispute resolution tools and techniques for preventing, managing, and resolving construction- related disputes. This report documents examples of successful uses of dispute resolution tools and techniques on some high-profile projects, and also provides ways to encourage greater use of dispute resolution tools throughout the industry. This report addresses steps that owners of construction projects (who have the greatest ability to influence how their projects are conducted) should take in order to make their projects more successful.

Squirrel's New Year's Resolution

In a world governed by speed, the Internet plays a growing role in many of today's innovations, and the resolution of disputes using electronic means of communication may soon be part of everyday legal practice. This book offers a survey of the current state of play in online dispute resolution, from the methods and information technology currently in use to the range of regulatory solutions proposed by shareholders. Taking their analysis a step further, the authors also address this new field's most pressing issues, including possible amendments of existing legislation, treaties, and arbitration and other ADR rules. Online Dispute Resolution: Challenges for Contemporary Justice is an in-depth study of online dispute resolution today, discussing among other topics: the different methods of ODR; fields of use; ways to bring parties to online dispute resolution; validity and effects of clauses entered into online and providing for online mediation or arbitration; issues surrounding electronic communications and evidence in arbitration; and, enforcement of online dispute resolution outcomes, both through

court proceedings and built-in enforcement mechanisms. This book also covers issues related to security and e-commerce in general. As a special feature, it contains a section on existing online dispute resolution providers, complete with interviews and statistics. Online Dispute Resolution: Challenges for Contemporary Justice is a significant resource for legal counsel, to arbitral institutions, ODR and ADR service providers, governments and governmental and non-governmental organizations, as well as to those with a more academic interest. This book will provide a greater understanding of online dispute resolution to persons in the fields of arbitration and ADR, e-commerce, intellectual property, civil procedure, international law, international trade and commerce, and information technology.

Islam and Conflict Resolution

No matter what kind of book you want to publish, the advice, inspiration and down-to-earth tips in this book will help you get to your goal. Joel Friedlander, one of the leading advocates for self-publishing on the internet, draws on a lifetime of experience helping self-publishers launch their books. He demystifies book publishing and, in the process, answers your questions about how to use social media, the importance of sound book construction, and the critical tasks that confront the modern self-publisher. As independent publishing becomes more popular with authors and readers, A Self-Publisher's Companion will show you the new way to publish and promote your book. From ebooks to iBooks, the author also shows how the move to ebooks is affecting independent publishers, and how best to approach the opportunity presented by Amazon's Kindle, Apple's iPad and all the other ebook readers. Drawn from his popular blog, TheBookDesigner.com, this book will help ensure self-publishers don't get left behind.

ROMANCE ACTION & ADVENTURE MYSTERY & THRILLER BIOGRAPHIES & HISTORY CHILDREN'S YOUNG ADULT FANTASY HISTORICAL FICTION HORROR LITERARY FICTION NON-FICTION SCIENCE FICTION